

## Quality Policy

GPT Waste Management is committed to understanding the needs and expectations of its clients' and to supply Waste Management Solutions that satisfies or exceeds them; this is in accordance with the Quality Policy of GPT Waste Management Ltd

Our Corporate Aim is to provide a first class service with regards to clients' waste management requirements and to satisfy or exceed the needs and expectations of our clients.

To achieve this aim we will:

- Set specific, measurable, achievable, realistic and timely company, departmental and individual quality objectives that provide clear and concise benefits to our Clients'
- Ensure that Quality Objectives are clearly communicated and understood throughout the Business.
- Regularly review these objectives together with the requirements and expectations of our clients, continually improving our processes and performance accordingly.
- Regularly review the performance of our Service Providers' to ensure that our requirements and the requirements of our clients are being met, if not exceeded.
- Actively encourage the whole GPT team to continually improve the business processes within their area of influence through the setting of objectives and the measurement and review of performance.
- Ensure the best use of the company's resources through the measurement and review of performance and the monitoring of requirements
- Select, train and develop all employees to enable them to perform effectively.
- Ensure that existing statutory obligations are adhered to and monitored to ensure changing requirements are considered and met as necessary.
- Operate and maintain a Quality Management System that complies with the requirements of BS EN ISO 9001:2008.

Signed   
Managing Director

Date 1<sup>st</sup> June 2011