

Quality Policy

GPT Waste Management Ltd is committed to understanding the needs and expectations of its clients and to supply Waste Management Solutions that satisfies or exceeds them; this is in accordance with the Quality Policy of GPT.

Our Corporate Aim is to provide a first class service with regards to clients waste management requirements and to satisfy or exceed the needs and expectations of our clients.

To achieve this aim we will:

- Set specific, measurable, achievable, realistic and timely company, departmental and individual quality objectives that provide clear and concise benefits to our Clients
- Ensure that Quality Objectives are clearly communicated and understood throughout the Business.
- Regularly review these objectives together with the requirements and expectations of our clients, continually improving our processes and performance accordingly.
- Regularly review the performance of our Service Providers to ensure that our requirements and the requirements of our clients are being met, if not exceeded.
- Actively encourage the whole GPT team to continually improve the business processes within their area of influence through the setting of objectives and the measurement and review of performance.
- Ensure the best use of the company's resources through the measurement and review of performance and the monitoring of requirements
- Select, train and develop all employees to enable them to perform effectively.
- Ensure that existing statutory obligations are adhered to and monitored to ensure changing requirements are considered and met as necessary.
- Operate and maintain a Quality Management System that complies with the requirements of BS EN ISO 9001:2015.

Signed

Date

10th September 2018



Managing Director

Guy Cherry